



## CASE STUDY: TWO-WAY RADIOS SUPPORT SPECIAL-NEEDS STUDENTS Wauwatosa West High School, Wauwatosa, WI

**PROBLEM:** On the campus of Wauwatosa West High School, just outside Milwaukee, two-way radio communication plays a critical role in helping to ensure special-needs students get the support they need, when they need it most.

“Some of the kids I work with are prone to seizures. Some have a history of harming themselves if they get upset or scared. And some have the potential to put others at risk,” said Kelly Dwyer, Educational Assistant at Wauwatosa West. “All of these are highly unpredictable situations where I may need to summon help on a moment’s notice.”

**SOLUTION:** While he and his peers have cell phones, Dwyer says phones lose reception in some corners of the high school. With radios, he knows that no matter where he is in the building, he can get a hold of somebody right away when a student needs assistance. The school has been using Motorola two-way radios, provided and serviced by BAYCOM, since 2018.

**RESULTS:** Dwyer says the BAYCOM radios allow him and others at Wauwatosa West to react quickly to the unpredictability of working with students, especially those with special needs.

“We have a channel for the aides, but if need be I can switch to the channel that goes to my fellow associates or to the entire school. And because I know I can get help for the student right away, it makes me feel safer, too.”



“I may need to summon help on a moment’s notice, and our two-way radios allow us to react quickly to that unpredictability.”



Kelly Dwyer, *Education Assistant, Wauwatosa West High School*

BAYCOM’s lineup of Motorola two-way radios includes features that can help create a greater level of safety and security on campus.

- Push-to-talk with one button
- Track staff locations with GPS
- Give emergency communications priority with transmit interrupt
- Communicate directly with first responders
- Tie radios to other devices such as smartphones

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### THE BAYCOM DIFFERENCE:



#### SAFETY AND EFFICIENCY

We deliver clear, simple and reliable communications that increase safety and operational efficiency—down the hall and across the district.



#### DIRECT ACCESS COMMUNICATION

While teachers, staff, bus drivers and first responders can communicate in real time, transmit-interrupt features give emergency communications priority.



#### VOICE AND INTEGRATED DATA

Equipping schools with scalable video surveillance and integrated data solutions helps to create a safer, more secure environment for students and staff.



#### SCALABLE AND EXTENSIBLE

We help educators make the most of their investments with solutions that can be easily upgraded over time or scaled district wide as budgets allow.