



## CASE STUDY: MEQUON-THIENSVILLE SCHOOL DISTRICT (K-12) Mequon, WI

**PROBLEM:** A half hour north of Milwaukee, in the Mequon-Thiensville School District, two-way radios play an important role in helping to keep students, teachers and staff safe.

“We recently had a power outage at two of our schools that put about a thousand elementary and middle school kids in the dark and left us without running water or our voice-over IP phone service,” said Kyle Thompson, Director of Buildings and Grounds. “So we turned to our radios and were able to connect five administrators right away, keep everyone calm, evacuate one school and send students from another school home early. The radios were a phenomenal asset.”

**SOLUTION:** Thompson has been partnering with BAYCOM for the past two years to design, implement and support the district’s two-way radio system. Today, it includes more than 220 radios across six schools.

“Ours is a complicated system. We had to set up infrastructure, repeaters and antenna systems. And so when it came online, we hoped for the best,” said Thompson. “We had one or two glitches—a couple of radios here and there—but the support that we got from BAYCOM to help flush those problems out was great.”

**RESULTS:** Since the system came online, the school district has already expanded its platform to include several more radios and several more user groups—groups Thompson says they didn’t even envision needing until they started using the radios.

“I don’t think anybody’s ever truly satisfied with the level of safety and security they’re able to provide. You always want to refine, study, plan and refine again. We’re constantly evolving as it relates to safety.”

### THE BAYCOM DIFFERENCE:



We deliver clear, simple and reliable communications that increase safety and operational efficiency—down the hall and across the district.



We help educators make the most of their investments with solutions that can be easily upgraded over time or scaled district wide as budgets allow.



While teachers, staff, bus drivers and first responders can communicate in real time, transmit-interrupt features give emergency communications priority.



Equipping schools with scalable video surveillance and integrated data solutions helps to create a safer, more secure environment for students and staff.

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“We had an idea of how we wanted our radio system to work. We put it in, got it up and running, got past the learning curve and then said to ourselves, ‘This is nice. Now, what else can we do with it? The sky’s the limit!’”

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Kyle Thompson  
*Mequon-Thiensville School District Director of Buildings and Grounds*

The BAYCOM-provided Motorola radios are one tool in a comprehensive suite of technologies designed to ensure safety and security.

Learn more about how BAYCOM can help you create a greater level of safety and security on campus [on our website](#) or call us at 800-726-5426.

# BAYCOM

A Lifeline in the Moments that Matter